



INNOVA
Drilling & Intervention

Innova Software Licensing

How to Guide Rev 1.1

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1.0 - Introduction.

When first installed on a new computer, Well Seeker PRO or Innova Engineering will give the user access to the full capabilities of each individual program via a 2 day evaluation license which is incorporated within the respective install file.

After this period has expired, if required, an extended evaluation license or the purchase of a license can be organised for each software package by contacting sales@innova-drilling.com.

Well Seeker Pro and Innova Engineering each require their own separate license file.

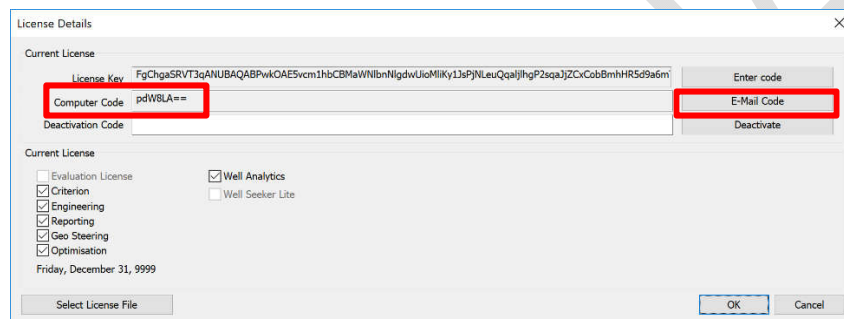
2.0 – Innova Computer Code

Software licenses are computer specific. In order to generate a license, the user must provide Innova with their unique computer code, which is generated within the software itself.

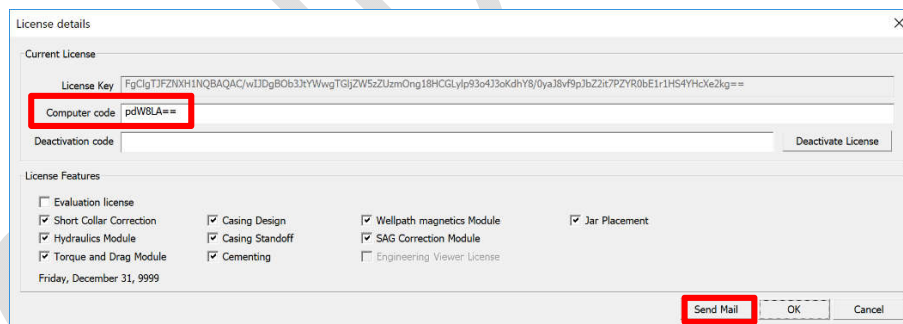
2.1 – Initial evaluation license still Valid

If the initial 2 day evaluation license has **not** expired, and the user still has access to the program, then the computer code can be found as follows: Open either Well Seeker Pro or Innova Engineering and select **Help - License info**. This will open the **License Details** dialog.

The user should highlight and copy the computer code and then paste it into an email and send it to sales@innova-drilling.com. Note, that the computer code will be the same for both programs.



Well Seeker License Details dialog



Innova Engineering License Details dialog

Alternatively, if the user has Microsoft outlook, they can select **E-Mail Code** when in Well Seeker or **Send Mail** when in Innova Engineering. A populated email, like the one below will open automatically in Outlook. Additionally, input the user details, and any other information that may be relevant, prior to sending the email.

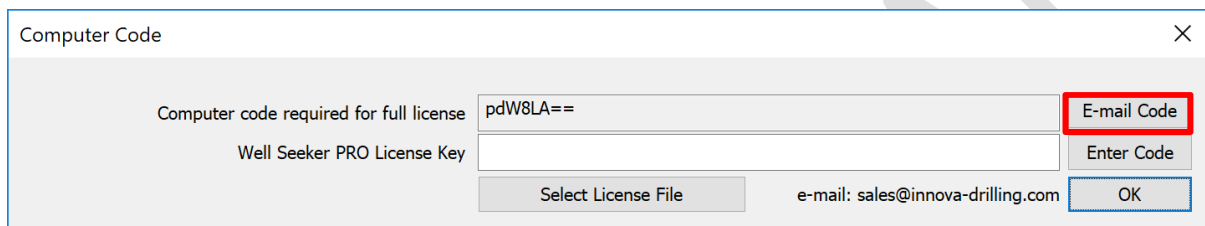
	From	sales@innova-drilling.com
	To...	sales@innova-drilling.com
	Cc...	
	Bcc...	
	Subject	Well Seeker Computer Code

Computer code: DlrJwA==

2.2 – Initial evaluation license Expired

If your trial copy of Well Seeker PRO or Innova Engineering has expired, or your license is invalid, the computer code will be displayed on the start-up screen. The code can be copied to the clipboard by highlighting the code and pressing Ctrl + C. This can then be pasted into an email and sent to sales@innova-drilling.com.

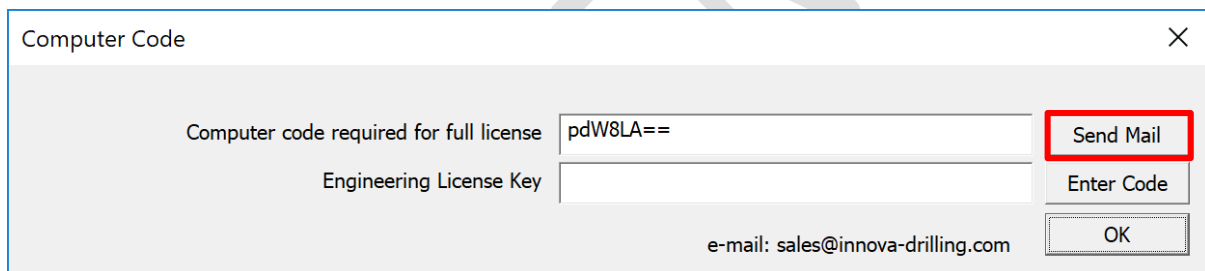
Alternatively, if the user has Microsoft outlook, they can select **E-Mail Code** when in Well Seeker or **Send Mail** when in Innova Engineering. A populated email will open automatically in Outlook. Additionally, input the user details, and any other information that may be relevant, prior to sending the email.



The dialog box is titled "Computer Code" and has a close button (X) in the top right corner. It contains the following elements:

- A text field labeled "Computer code required for full license" containing the text "pdW8LA==".
- A button labeled "E-mail Code" (highlighted with a red box) located to the right of the first text field.
- A text field labeled "Well Seeker PRO License Key" below the first text field.
- A button labeled "Enter Code" to the right of the second text field.
- A button labeled "Select License File" below the second text field.
- A text field containing the email address "e-mail: sales@innova-drilling.com".
- A button labeled "OK" to the right of the email address field.

Well Seeker Computer Code dialog



The dialog box is titled "Computer Code" and has a close button (X) in the top right corner. It contains the following elements:

- A text field labeled "Computer code required for full license" containing the text "pdW8LA==".
- A button labeled "Send Mail" (highlighted with a red box) located to the right of the first text field.
- A text field labeled "Engineering License Key" below the first text field.
- A button labeled "Enter Code" to the right of the second text field.
- A text field containing the email address "e-mail: sales@innova-drilling.com" at the bottom.
- A button labeled "OK" to the right of the email address field.

Innova Engineering Computer Code dialog

A new license will then be sent to the user via email and can be installed onto the computer in one of two ways, which are detailed in the next section.

3.0 – Adding a new License to Well Seeker Pro or Innova Engineering

There are 2 ways in which a new license can be added to Well Seeker Pro or Innova Engineering. These are both detailed below.

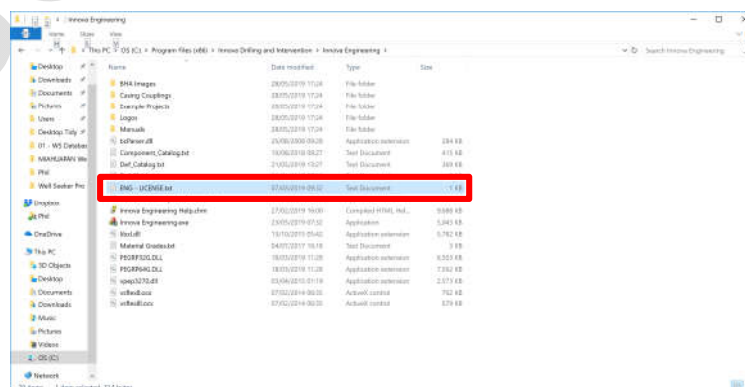
3.1 – License input into Well Seeker Pro or Innova Engineering File Directory.

The user will receive an email from Innova containing a license text file for each of the respective software programs for a specific computer. To add the license file(s) follow the below instructions for the relevant software:

- Place the license(s) on your desktop
- One License is for **Well Seeker Pro (WS_LICENSE.txt)**
- One License is for **Innova Engineering (ENG_LICENSE.txt)**
- Ensure both programs are closed and add the relevant license file to the corresponding folder below, overwriting any other license text files that may already be present in the folder.
 - **C:\Program Files (x86)\Innova Drilling and Intervention\Well Seeker PRO**
 - **C:\Program Files (x86)\Innova Drilling and Intervention\Innova Engineering**
- Once these files have been added, the user can reopen and run the software.



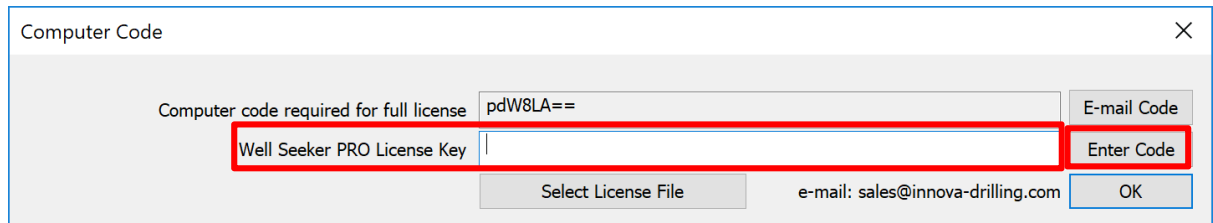
Well Seeker Pro File Directory



Innova Engineering File Directory

3.2 – License input directly into Well Seeker Pro or Innova Engineering.

The second method for license addition is that Innova send a licence key, which the user pastes directly into the cell below, which is displayed when the trial license period has expired:



Computer Code

Computer code required for full license pdW8LA==

Well Seeker PRO License Key

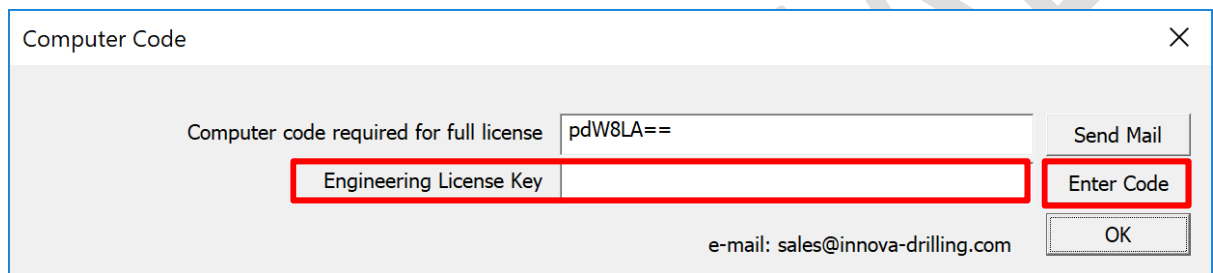
Select License File e-mail: sales@innova-drilling.com

E-mail Code

Enter Code

OK

Well Seeker Computer Code dialog



Computer Code

Computer code required for full license pdW8LA==

Engineering License Key

Send Mail

e-mail: sales@innova-drilling.com

Enter Code

OK

Innova Engineering Computer Code dialog

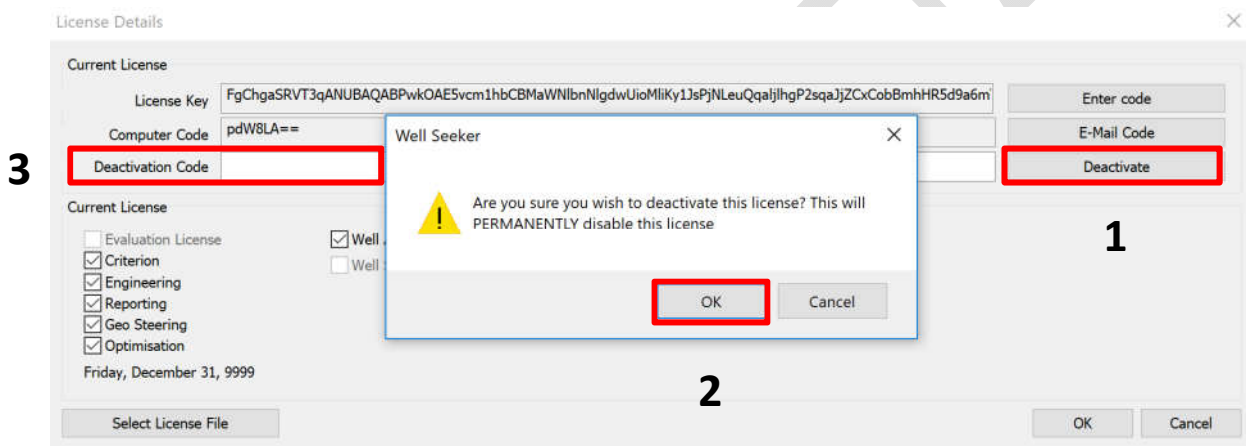
Once the code is pasted into the correct cell click **ENTER CODE** and then click **OK**.

4.0 – License Deactivation

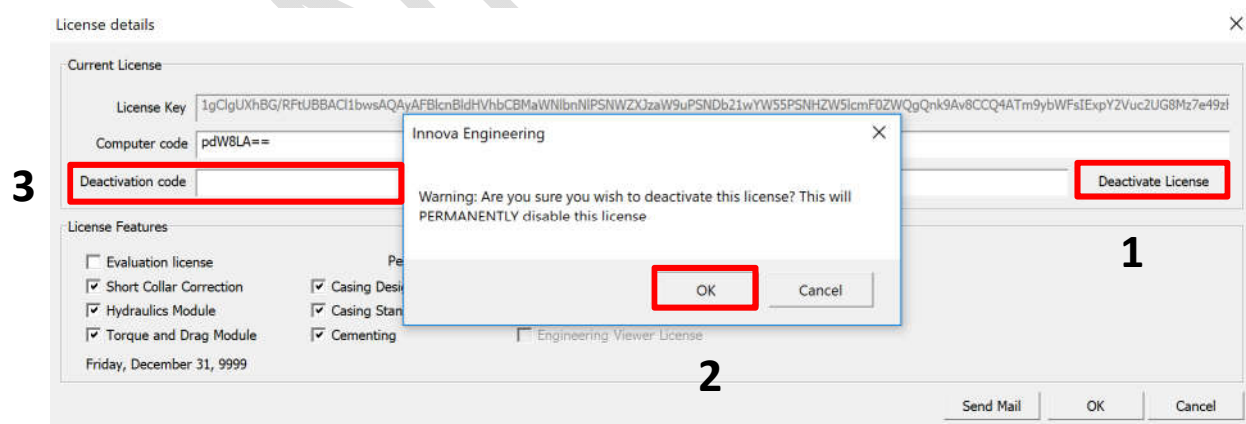
If it becomes necessary to deactivate a license (to transfer an existing license to another machine for example), navigate to **Help > License Info**. This will open the License Details dialog. Click on the deactivate license button in the license info dialog. This process is carried out separately for Well Seeker Pro and Innova Engineering.

IMPORTANT NOTE: Once you select the **Deactivate** button and select **OK** in the following message window, you will no longer be able to access the Well Seeker Pro software on this computer, until a new valid license has been successfully installed.

Once deactivated, copy the deactivation code and send this in an email (along with the computer code) to sales@inova-drilling.com. Once received, a member of the Innova team will confirm deactivation.



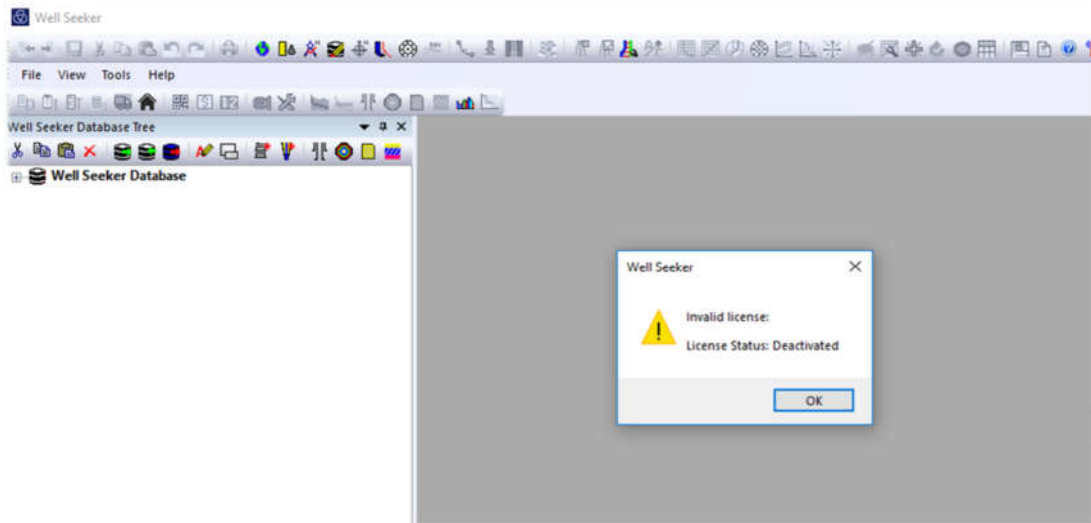
Well Seeker License Details dialog



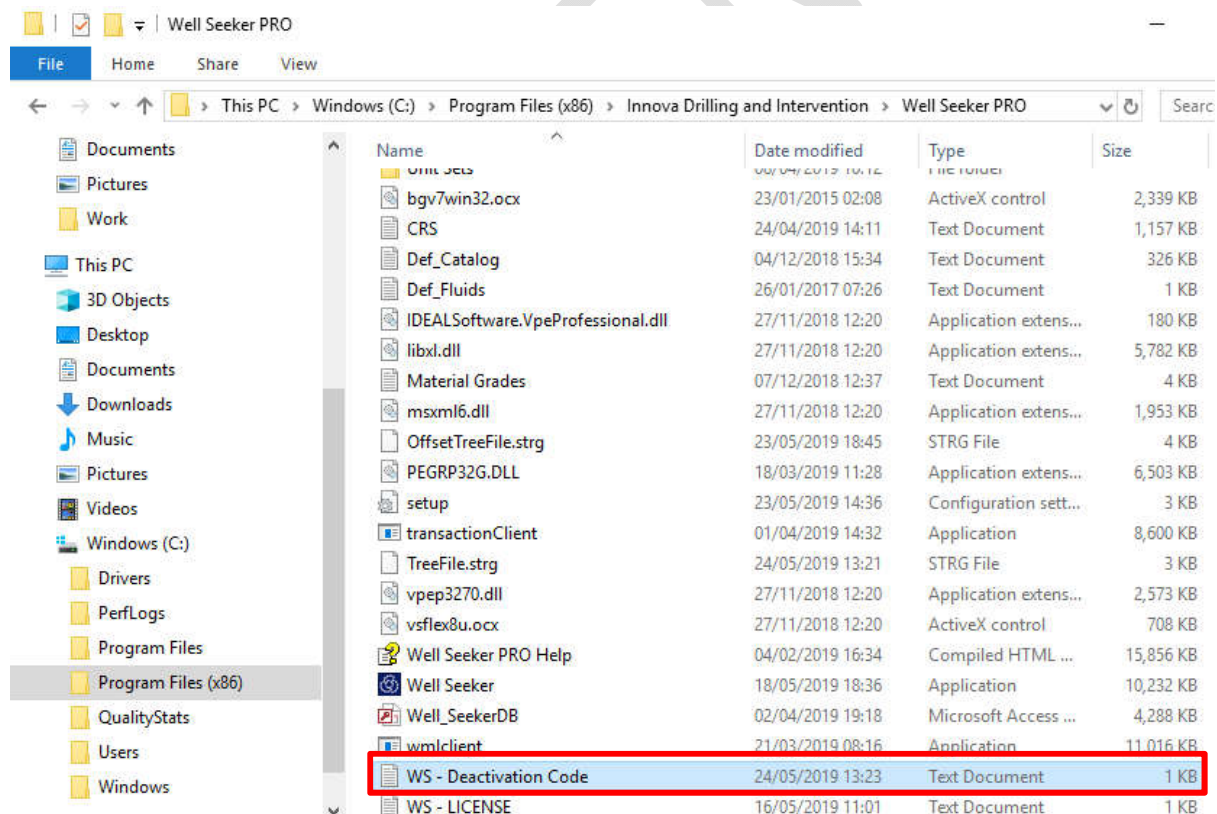
Innova Engineering License Details dialog

Close and then reopen the software.

If you've successfully deactivated the license, the following window will be displayed:



If the user forgets to make a note of the Deactivation code, then Well Seeker Pro also writes a backup text file into the default file location on the user's computer, which contains the deactivation code. This can be found in the file directory as shown below (**WS - Deactivation Code**):



If the user has any issues carrying out any of the detailed processes, please contact Innova for support at either of the following email addresses: sales@innova-drilling.com or support@innova-drilling.com